

# TRANSPORTATION SERVICES FOR ELDERS IN MASSACHUSETTS

Prepared by the Mental Health Legal Advisors Committee  
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## ELDER VAN SERVICES<sup>1</sup>

### Benefits

Elder Van service provides curb-to-curb transportation for seniors. You must apply for these services and schedule your trips in advance.

The service provides:

- curb-to-curb service to and from your destination;
  - be sure to check with your provider to see whether you are restricted to medical appointments or whether you can use the service for any purpose
- fares vary by provider, but you generally will be required to pay about the same as you would for a bus fare.

Some providers restrict transportation to medical appointments only. Other providers permit use of the service for any purpose.

### Eligibility

To be eligible, you must:

- be age 60 (or 65 in some communities); and
- reside in the community where you apply.

### How to apply

To apply, contact your regional Elder Care Agency. The agency can be found online at <http://contactus.800ageinfo.com/FindAgency.aspx> or by phone at (800) 243-4636. You will need to provide your name, address, telephone number, age, and information regarding your use of mobility aids.

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<sup>1</sup> Information for this section obtained from <http://www.massresources.org/elder-van.html>.